



REPORT SUMMARY

Submitted by:

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Title of the event:

Monitoring visit to NGO “Kyrgyz Indigo” (SDP)

Visit Dates: September 23, 2022

Purpose of visits:

1. Inventory of health products (Tolkun Mambetova).
2. Meeting with the staff, discussion of program activities in SDP (Tolkun Mambetova, Aida Karipova).
3. Meeting with clients of SDP (Aida Karipova).
4. Data verification (Aida Karipova).

1. Inventory of health products.

Inventory of HP was conducted for the following health products: condoms, rapid tests, health products for rapid testing, STI drugs.

Data on delivery, consumption and stock was verified with 1C warehouse programme. There was a discrepancy in standard condoms: surplus of 2 condoms. The reason: at the time of distributing of condoms to outreach workers, there was a mechanical error, health products management specialist did not give 2 condoms to outreach worker. For other HP – no discrepancies were found. Signed inventory table is attached.

For accounting of HP the organization uses 1C warehouse programme, delivery notes from 1C, HP table, HP logs and Excel sheets on HP issue with the signatures of employees.

1C warehouse programme is maintained by HP management specialist. Issue of HP is registered in HP log, outreach workers sign for receiving HP, then these data are also entered to Excel sheet for accounting and 1C warehouse programme.

There is a hygrometer in the warehouse, the temperature and humidity are fixed. There is air conditioner in the warehouse. There is a refrigerator in the room for testing where rapid tests issued from the warehouse to outreach workers are kept. The temperature and humidity in the refrigerator are fixed.

2. Meeting with the staff, discussion of program activities in SDP.

The staff were interviewed according to the questionnaire for monitoring visit. There are 7 outreach workers (one of them in Talas), 1 "peer-to-peer" consultant, M&E specialist, HP management specialist, Data Base specialist, coordinator, accountant is working within UNDP/GF project. All employees work within agreement of employment with indication of employment %. 6 outreach workers working in Bishkek have 100% of employment as some people left organization and their coverage and employment was distributed among others. All outreach workers have their working plan with indicators. M&E specialist also execute the duties of HP management specialist. From February till June 2022 four new outreach workers were hired, they were trained by other staff.

Outreach worker in Talas has indicators on coverage and testing for Talas region. From 3rd quarter the office in Talas had been closed, the rent of this office was covered by another donor which stopped financing it. Outreach worker works in the office of NGO ZIOM.

Monitoring visits are conducted by M&E specialist and coordinator twice a month during outreach work or meetings with clients conducted by outreach workers. At the monitoring visits the clients are interviewed according to the survey developed by UNDP/GF Project on regular basis by outreach workers and M&E specialist. Interviews are also conducted in the office and in friendly zones where the community are gathered. This survey is also transferred to on-line format in August and it is also sent to clients by link.

M&E system within the organization is complicated enough as outreach workers use draft notes in Excel file during outreach work, then they submit draft to Data Base specialist, then from Data Base all outreach workers fill in their diaries. This approach is not correct and respective recommendations were given to coordinator and M&E specialist in order to simplify this process. The following primary documents are used in the organization: reports of outreach workers, diaries, referral blanks, journals for rapid testing, registration form for new clients. Programme report is prepared by coordinator, M&E specialist, MIS data base specialist and HIV consultant who is responsible for rapid testing and consolidate all information on testing. Then coordinator checks, verify and analyses the report.

The data is entered to the Data Base once a week by Data Base specialist.

The coverage of each outreach worker is about 300-350 clients on 100% of employment. Outreach work is conducted every day in night clubs, at the "apartments" meetings, on the streets, and on-line by mobile applications for MSM, etc. Sometimes outreach work is conducted on weekends. Each outreach worker covers around 10-12 clients per day depending on the place of outreach work. Some clients come to the office. They meet with each client 1-4 times per week or month, depending on their needs. All outreach workers have their own targets on coverage and HIV testing for one month. These targets are distributed and tracked by M&E specialist.

The following services are provided: counseling on PreP, HIV, STI, referral to proctologist, psychologist, escort to AIDS Center, to phycologist and proctologist, distribution of HP and IEM, rapid testing. Usually, condoms and lubricants are distributed to each client as per their needs, but within the standard of distribution, but from July the quantity for distribution was decreased due to incident occurred in UNDP warehouse. The stock of condoms will cover till the end of September. Organization will take some portion of condoms from EPIC project for October.

At present time all outreach workers were trained on rapid testing and can conduct testing. Rapid testing is conducted in the office or during outreach work.

The indicator on coverage for the 3rd quarter of 2022 will be achieved for 80-90%, HIV testing – for 90-100%, PreP – for 150%. The reason of underachievement of indicators is that some outreach workers left the organization, and it took some time to reallocate the coverage to other outreach workers.

The indicator on PreP will be overachieved, the situation with PreP is getting better and number of clients who want to start PreP is increased. Within the EPIC project doctor from AIDS center works in the organization and provide consultation on PrEP for all clients, both EPIC and UNDP clients.

Clients who are tested in EPIC project are referred to UNDP project for receiving other services and also can be tested again if they need.

Organization has the special room for HP storage, the storage conditions are satisfactory. The temperature and humidity in storage room and refrigerator are fixed.

The accounting documents for HP are HP table, 1C warehouse programme, acts of acceptance, delivery notes (from 1C).

The responsible person for HP accounting and storage is a specialist on HP management.

HP are distributed as per clients' needs, but in total the quantity is not exceeded the standard of distribution. Outreach workers receive health products from the warehouse once a week in pieces for one week depending on planned coverage of each outreach worker.

Due to understock in UNDP warehouse because of incident, the stock of condoms in the organization will cover till the end of September. Organization will take some portion of condoms from EPIC project for October. Rapid test was delivered at the day of visit and will cover October-November.

3. Meeting with clients of SDP.

MSM with the following codes were interviewed in the office: ГУАФ199, ДИЖЕ103, НАКА104, БАСУ102, ИРСА200, ГУКА196, ОЛДА196, РСУЛ101, ОЛВЛ102, АПКБ100.

The clients of the organization named the following services provided within the project: provision of condoms (flavored, standard), lubricants, testing for STIs in the «Aqua» laboratory, counseling on safe behavior, PrEP, HIV testing, counseling by psychologist, proctologist, dermatovenerologist.

Most of clients invited to the meeting are new in preventive program and in touch with employees of the organization for 1-4 months, only 1 client knows the organization for 1 year. All clients were recruited to receive services in the organization through social networks.

According to interviewed clients, clients meet with outreach workers on a weekly basis. Meetings last for 0,5 - 3 hours.

For some clients the distributed condoms are not enough, around 3-5 condoms are needed per week. At the moment, the number of condoms distributed under the project has decreased due to the incident occurred in UNDP warehouse. Now 10 pieces of condoms are issued for 1 month.

Interviewed clients noted that they do not always use condoms, because condoms are not always available for clients, some clients noted that condom sizes are small. They also noted that the lubricants are liquid and not very comfortable to use.

Most of the interviewed clients named the ways of HIV transmission, as for STI they named only syphilis and gonorrhoea. The symptoms of STIs are partially named and if symptoms of STIs appear, they will contact the outreach workers of the organization. Most people have heard and practiced pre-exposure prophylaxis and know about post-exposure prophylaxis for HIV infection.

When interacting with employees or organizations they feel themselves safe, employees treat them with respect, there have been no violations of confidentiality by employees of the organization. In the last 6 months, there were no arrests and no cases of stigma and discrimination

associated with belonging to a key population. The clients of the organization rate the work of the organization and the employees of the organization as "5".

4. Data verification results (between primary documentation and MIS database)
General coverage - 4495

| Month | Primary documentation | Database / Aggregating document | Number of checked codes | % Coincidence of primary documentation and database | Notes |
|-----------|-----------------------|---------------------------------|-------------------------|---|--|
| July | Outreach Worker diary | MIS Database | 25 | 95% | There is a discrepancy in the diaries of outreach workers in HIV testing services. |
| August | | | 25 | 95% | |
| September | | | 25 | 100% | |

Data verification was carried out in the presence of a database specialist Maytikov D.K.

Recommendations for the organization:

1. To strengthen control over distribution and accounting of HP.
2. To include the information on received and distributed HP to the reports of outreach workers.
3. To simplify primary documentation for Data Base: diaries of outreach workers should be filled in from the drafts, then data from diaries should be entered to Data Base.
4. To ask EPIC project for taking necessary quantity of condoms for the period till the end of October.
5. To take all possible measures for achieving targets on minimal package of services, HIV testing and PreP for 4th quarter, 2nd semester and 2022 (M&E specialist, Coordinator, Outreach workers, HIV consultant).
6. Ensure compliance of data in the database with the primary documentation, in particular for the service of express testing.

Distribution:

- ✓ Inga Babicheva, Deputy Programme Manager / HIV/TB Grant Coordinator.

Approved:

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